



# Midlothian Community Care Providers

## Forum Meeting held on 24 March 2006 in Loanhead Miners Club

### In Attendance:

Ruth McKay, Abbeyfield  
Ann Trayner, Acorn Health Services  
Jan Atkinson, Acorn Health Services  
Irene Danskin, Allan Ross Nursing  
Hazel Johnston, Alzheimer Scotland  
Karen Jackson, Arc  
Marilyn Adams, Care Watch  
Fiona Smith, Care Watch  
Pauline Skead, CarrGomm  
Rhona McNeill, CarrGomm  
Jenny Deed, Castle Rock Housing  
Robert Cox, Choices Community Care  
Jim Nicholls, Choices Community Care  
Ian Huggan, Crossroads  
George Welsh, Deaf Action  
Robert Gilchrist, Edinvar Community Care

Janice Ormiston, Edinvar Community Care  
Michelle Elder, Garvald Glenesk  
Gwen Kent, Health in Mind  
Sharon Beveridge, Health in Mind  
Ella Glen, J.B. Nursing  
Irene Gray, Link Living  
Carolyn Maxwell, Midlothian Council  
Catherine Burns, MVA  
Margaret MacKay, MVA (Minutes)  
George Wilson, MVA  
Ros Brown, Redwoods Foundation  
Charlie Parker, SAMH  
Leigh Gordon, Social Care Recruitment  
Sr. Mai O'Connor, St. Joseph's  
Winnie Tuohy, St. Joseph's  
Sheila Hook, Trust Housing Association

### Apologies:

Anne Scott, Aaron House  
Maureen Martin, The Action Group  
Janis Wadge, Ark Housing Association  
Rhona West, British Red Cross  
Diane Allan, Broomhill Day Centre  
Stan Campbell, Care Watch  
Alison Edelsten, Columcille Centre

Eunice Astles, Gorebridge Health & Regeneration Project  
Jeanette Godward, Redwoods Foundation  
Mary Lothian, St David's Day Centre  
Pat Connor, SAMH  
Mary Lothian, St. Davids Day Centre  
Gerry Brennan, Trust Housing Assoc.  
Mary Redpath, Brewlands Dell

### 1. Previous minutes / matters arising

Hub: George Wilson gave an update on progress. Fiona Smith asked if it would allow room for elderly. Plans are not firm, it could include day care. See Hub Newsletter <http://mccp.mvacvs.org.uk/Documents/SEHubNewsletter%20One%202006.pdf>.

### 2. Development Worker Updates

For full details see presentation <http://mccp.mvacvs.org.uk/CCPForum/MCCP24Mar2006.html>

#### 2.1. SSSC Staff Registration - Housing Support Update

#### 2.2. Training - Courses starting soon (See presentation)

ARC - One Day Management Courses. People considering RMA would find the courses useful - £150 per course. Each limited to 8 people. All courses linked with SVQ units

Ian Huggan - said Crossroads running a Deaf Awareness day in County Hotel on 27 April. Deaf Society doing training.

#### 2.3. Events - Coming Up

MVA are organising a conference on the representation of voluntary sector on community bodies e.g. community health partnership. The Conference will look at how to get the best representation of the sector on these bodies, and also the most effective feedback in turn to the sector.

## 2.4. Current Consultations

## 2.5. M CCP Website

### 3. Feedback from Training Mapping Exercise

Catherine demonstrated a database where the results of the training mapping exercise have been stored. The database contains information about training available and can be search by training provider, course name, key words, qualifications gained, level, cost of courses, location of training. People with training inquiries can phone Catherine or drop in to her office.

### 4. Provider Profile: Deaf Action

See presentation <http://mccp.mvacvs.org.uk/CCPForum/MCCP24Mar2006.html>

George Welsh gave an overview of Deaf Awareness working policy/practices and answered questions from the group.

### 5. Publications

See form <http://mccp.mvacvs.org.uk/Documents/Resource%20Order%20Form.pdf>

### 6. Feedback from other groups & forums

See <http://mccp.mvacvs.org.uk/CCPForum/index.html>

### 7. Presentation: Developing a learning culture and learning logs

See presentation <http://mccp.mvacvs.org.uk/CCPForum/MCCP24Mar2006.html>

Discussion: Ian Huggan raised the difficulties of supervising lone workers. Other organisations agreed. Creative solutions include 1 to 1, group supervision with or without formal supervisor, electronic support.

Question: George Welsh asked about giving evidence of training when re-registering. How will people be stopped from making it up? Will they require certificates of attendance etc.?

Answer: Each person will need to complete a Post Registration Training and Learning proforma (<http://www.sssc.uk.com/nr/rdonlyres/d1ab842c-cd61-41bf-8536-55c7c6580124/0/prtlform21july.pdf>) and have what evidence can be provided. " *The SSSC will sample the proformas of registrants on a random basis to ensure that they have met the requirement for renewal of registration. SSSC officers will check that the required amount of Post Registration Training and Learning has been completed and that registrants have recorded how these activities have assisted their professional development and informed their practice. Registrants will be expected to explain any failure to fully meet the requirements and the extent of the shortfall and the reasons for it will be taken into account in the consideration of their application for renewal of registration.*" (PRTL Guidance 1, [SSSC Website](#))

## 8. Midlothian Council Reports

Carolyn Maxwell intimated pleasure at progress the CCPF has made in the past few months.

### 8.1. Supporting People and Care at Home Reviews

The Quality Reports for each service have been completed and are being sent out. They are draft until providers have had a chance to see and comment on them. They should all have been received by the beginning of next week.

Midlothian Council have had difficulty in completing the review process because:

- We still have no contracts staff and the Supporting People post is still vacant. We will be re-advertising for the Contracts Officer on 31 March. We will be interviewing shortly for the Supporting People post.
- The new procurement legislation that came into force in January of this year has complicated the position for us. The original intention was to look at commissioning services differently from quality providers in return for a reduction in price - we were looking at models such as cost and volume contract. I am still hoping that we may be able to do that but the new rules mean that we may have to tender for services.
- In common with other local authorities, Midlothian Council is facing serious budget reductions for next year on top of the reductions we have to make to the Supporting People budget.

### Question

Winnie Tuohy asked if the review reports for private care providers of open to public scrutiny. Answer - There is no intention at this stage of publicising the quality reports for each provider.

### 8.2. Residential Care for Learning Disability

Most of the financial review work has been completed although Midlothian Council are still awaiting information from some providers. Work on assessing the quality of the provision is also underway and will be completed by May. The work on quality is being done in conjunction with People First, an advocacy organisation.

The initial results of the financial review show underfunding in some services as well as areas where costs could be trimmed.

### 8.3. Day Care Review

A review of day care is also underway to look at the relationship between the needs and costs of people receiving day care. There is a particular, though not exclusive, focus on those who receive day care and live in supported accommodation or care homes. The main concern is to ensure that services are being targeted towards those with the greatest needs.

MC realise that the delay is difficult for providers but are doing as much as possible to progress things given the staff vacancies and the uncertain budget position.

9. Care Providers Forum - Small group discussion about what subgroups members would find useful

Proposal: We cannot address all issues at Forum meetings. There is benefit from discussions issues with other Providers and working together. Some organisations have specific needs and interest that could be better served by smaller, more participative groups. The groups could be open membership, self-sustaining with some support from the Development Worker. Progress reports could be given at main MCCP Forum meetings.

**Discussion questions:**

1. What do you think about the suggestion? Would you like to be involved?
2. Look at the possible groups below. What other groups would be helpful?
3. What form should they take - Who? Where? When? How often? How long? Would any be better as one off workshops or training instead of a regular group?
4. Which are the most important for you right now?

**Feedback from Groups:**

- Interested in bringing PCP groups and more user involvement into Lothian. To make services better and individualise how they'd like services provided for them.
- Like to see action from what the groups are doing.
- How to keep up with new legislation.
- How nurses involved in social care. How to incorporate their Nursing CPD requirements as well as those of SSSC.
- Professional development and how to integrate.
- Sub-groups good idea. Topics relevant
- Development of Policy and procedures
- Development of Day Services more appropriate to specific individuals.
- Discuss ethnic minority needs, culture, language barriers etc.
- Important to meet re. information and support to all to share information and feed into the planning process.

Next step: A survey will be sent to Providers to gauge interest.

10. Next meeting date and agenda items

To be set soon, probably end of June. See the website for more details.

